

CORNISH HOT TUBS

Site preparation, Delivery and Electrical requirements

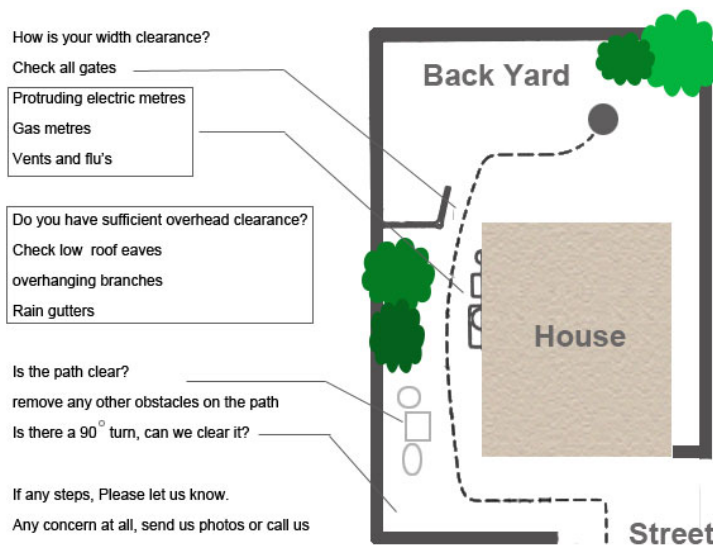
Delivery and placement into the garden are included in all of our prices, however there are some things that you'll still need to prepare before we arrive.

Preparing the Site

The Hot Tub will need to be sitting on hard, level ground on delivery. We always recommend a concrete base at least 4" (120 mm) thick, the Hot Tub can also be placed on slabs, flagstones (as long as they are flat and not rivened). Decking is also an option as long as it is reinforced to allow for at least 2 metric tons of weight.

We always recommend leaving enough room all around the Hot Tub so access can be achieved on all four sides if needed for maintenance, servicing etc. If for whatever reason work cannot be completed due to insufficient access, that would not be the responsibility of Cornish Hot Tubs and we'd need to rearrange another visit once access had been made available to us.

Preparing the Access Route



There will be at least two of the Cornish Hot Tubs team delivering the Hot Tub, however please arrange for at least one other person to be available if an extra hand is needed, just in case of any complications or difficulties. The minimum clearance width we require is 1 meter, dimensions will vary depending on the model you've purchased. This will be discussed on your site survey.

Our delivery team will not be permitted to alter or amend the property in any way, if any work is required (removing fence panels, gate posts etc) then this will need to be taken care of before they arrive.

Make sure that all paths are clear of obstacles, debris etc on the day of delivery, and if there are any steps, unsteady terrain for anything you see that could be problematic please contact us, discuss on the site visit or email a few photos over so that we can see what would be possible on the day.

www.cornishhottubs.co.uk

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Cornish Hot Tubs Ltd, Unit 4, Indian Queens Trading Estate, Warren Road, Indian Queens, Cornwall, TR9 6TL
Register in England and Wales 11254778 VAT reg. No 295 6268 55



Preparing for Filling and Draining the Tub

Please ensure that there would be adequate measures to fill the tub once it's in place, standard method is with a hose pipe via an outside tap or water supply. Our delivery personnel are not permitted to connect to an indoor water supply. You supply must be outside.

Draining the tub can also be achieved with a hose pipe via the drain valve located at the front of the tub, however consider where it will be directed towards to avoid flooding the garden. If possible, we'd recommend purchasing a pump to empty the tub as it would be much less time consuming and more efficient.

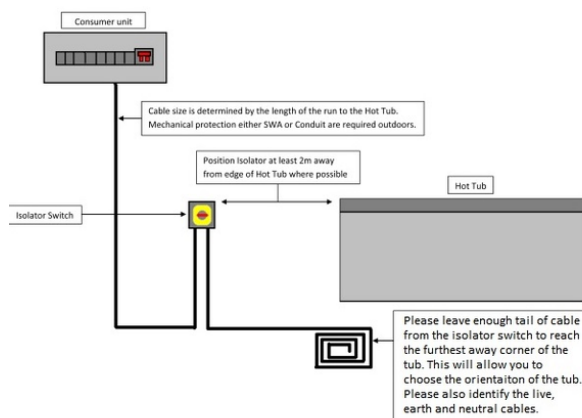
What if I Need a Crane?

If you believe a crane is required, give us a call to discuss what other options there may be. If as a last resort we decide a crane or HiAb is the only viable option, Cornish Hot Tubs can arrange this for you. The invoice for the crane or HiAb would be direct to you from the crane / HiAb company. You would be hiring the machinery. While the lift is taking place, any damage to the tub or property will not be the responsibility of Cornish Hot Tubs.

What if We Can't Get the Tub into the Garden?

If we cannot get the Hot Tub into position due to obstructions or if the area has not been prepared, then the team will be forced to either leave the Hot Tub as a kerb side delivery or bring the tub back to the warehouse. If further visits are then required to re-arrange delivery or place the tub, further charges may be applicable.

Electrical Requirements



Example only

Important

All electrical supplies need to be installed by a qualified Electrician and conform to current regulations. A test certificate must be provided to Cornish Hot Tubs prior to delivery which will be held on file. Failure to provide this documentation may result in the Hot Tub not being connected.

Most Hot Tubs require a 32Amp supply, this can vary with the Hot Tub Model. The hot tub needs to be fed off its own dedicated circuit. The Electrician would run a 3-core cable from the main fuse box in the house, then to an outside rotary isolator switch.

The rotary isolator switch should be at least 2 meters from the hot tub, and it must not be possible to access the switch from inside the tub. On the other end of the isolator the electrician should connect and coil up 4-5 meters of Cable SY or SWA cable (or possibly more depending on your set up).

The size of the cable and type is down to the electrician. It is not our responsibility to recommend cable sizes. Please ensure the supply is turned off at the isolation switch and consumer unit prior to delivery and ask your electrician to identify the cables, Live Neutral and Earth.

Your Hot Tub requires a 20amp Supply.

Don't forget the coil of cable and test certificate.

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